

# Suzie Johnson-Smith



**Suzie Johnson-Smith** of Peterborough, Ontario, Canada, has been working in human services since 1992, primarily supporting low-income people in need of financial and employment assistance. She provided frontline case management for several years before becoming a coach and supervisor within the Social Services Division. She leads the Peterborough Social Services local office in promoting person-centered services using the Bridges Lens while modernizing the delivery of social assistance.

In 2012, Suzie began to introduce and promote the Bridges framework, starting with her local office in Peterborough. In 2015, she became a certified trainer and began expanding to the broader community. Shortly thereafter, she became a consultant with aha! Process and has since been providing Bridges workshops internationally, certifying new Bridges community trainers, and providing strategic consulting to support the implementation of the Bridges model at all levels. Suzie strongly believes that the Bridges Out of Poverty framework can and should inform our practices for improved relationships, outcomes, collaboration, and systems.

She has been a presenter of the Bridges Out of Poverty model for thousands of teachers, employers, social service organizations, employment agencies, health agencies, landlords, leaders, community volunteers, and interested citizens. Suzie also provides coaching and consulting services for individuals and organizations to thrive, and she uses a people-centered, strength-based coaching approach.

## Selected workshops presented by Suzie Johnson-Smith

- ♦ Bridges Out of Poverty
- ♦ Bridges to Health and Healthcare
- ♦ Workplace Stability

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**aha! Process, Inc.** Local: +1 (281) 426-5300  
P.O. Box 727 Toll-Free: +1 (800) 424-9484  
Highlands, Texas 77562 Fax: +1 (281) 426-8598  
[www.ahaprocess.com](http://www.ahaprocess.com)